

Findel Education Resources

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H.E. António Guterres

Secretary-General

United Nations

New York,

NY 10017 USA

Dear Mr. Secretary-General

I am pleased to confirm that Findel Education supports the Ten Principles of the United Nations Global Compact on human rights, labour, environment, and anti-corruption. With this communication, we reaffirm our intent to implement those principles. We are committed to making the UN Global Compact and its principles part of the strategy, culture, and day-to-day operations of our company, and to engaging in collaborative projects which advance the broader development goals of the United Nations, particularly the Sustainable Development Goals. Findel Education will make a clear statement of this commitment to our stakeholders and the general public.

On 4 February 2020, Findel Education was de-listed from the UN Global Compact for failure to communicate progress due to the owner of the relationship at Findel Education, the QA Manager, had left the business and the formal handover to the new QA Manager did not include details of our participation, contact details, or work instructions/process for the submission of the annual Communication on Progress. We also failed to update the UN Global Compact with contact details for the new QA Manager resulting in communications not being picked up in a timely fashion.

As part of our recommitment process, we will submit a valid Communication on Progress and have put several processes in place to ensure there is a continuity within our business for ensuring there are safeguards to protect us from delisting.

Previous issues identified and targeted were; Only one single person in the whole business being responsible for all aspects of Findel Education's engagement with the UN Global Compact; No process in place to ensure a smooth handover once this person left the business.

The steps we have taken to address these issues are

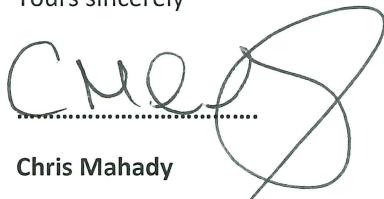


Part of the **Findel** Education family

- A wider understanding throughout the business of the role of the UN Global Compact and our participation in it.
- Direct ownership of the relationship between Findel Education and the UN Global Compact to be shared between a larger team of people (specifically the QA Manager and the QA team).
- Inclusion of UN Global Compact participation in QA Manager's handover process (including contacts, payment details and membership details).
- Creation of a process flow and work instruction detailing requirements for future Communication on Progress reports.

We recognize that a key requirement for participation in the UN Global Compact is the annual submission of a Communication on Progress (COP) that describes our company's efforts to implement the Ten Principles. We support public accountability and transparency, and therefore commit to report on progress within one year of joining the UN Global Compact, and annually thereafter according to the UN Global Compact COP policy.

Yours sincerely



Chris Mahady

CEO & Managing Director

14th December 2021